Dear Associates,

I hope you are doing well and staying safe. Our new tech identity celebrates our associates who are working tirelessly and responding to real time changes in retail. This move to a global identity as a human-led, tech-empowered innovator has been recently captured in <u>Business Standard</u> which speaks about the positive impact we are making to help our customers save money and live better.

Walmart Labs' Indian entity to be known as Walmart Global Tech India



Its teams at Walmart Labs India, are using technology to deliver leading-edge innovations for the retailer

It's beyond doubt that emerging technologies will be vital in reshaping the retail industry. Last week's '**Retail Tech Day 2020: Transformation Through Innovation**', organised by NASSCOM, was focused on this. I was part of an interesting panel on '*Retail in COVID Times - Path Forward*' along with other industry leaders. The discussion largely focused on hyper-digitalization, contactless operating models and resetting of the supply chains for the future.

If you missed out on the session, click below to hear the recorded virtual meet.



Our podcast this week features - Ruku Arora and Nishi Ramtri. From the *Business Intelligence & Automation* team of Walmart Business Service, they speak on 'Innovating business processes with RPA (Robotic Process Automation)'. Click <u>here</u> to listen to what they have to say about our fascinating RPA journey. It is quite a promising technology. Our associates are committed to harness it to automate everyday business processes and build a faster and efficient supply chain.



While on one hand, we leverage technology to disrupt retail, on the other hand we are ensuring that our associates feel included and empowered as they continue to work from home. It was great to hear Sudeep's thoughts in a panel discussion on 'Managing the Distance Bias and Enhancing Digital Inclusion Habits' at the 'Power of I' conference hosted by <u>Avatar</u>. Sudeep rightly underlined how we have quickly adapted to change and enhanced our policies to virtually hire and onboard associates. It is important for leaders to have a deeper understanding of empathy, compassion and emotional intelligence that eventually leads to inclusion even when we work virtually. At Walmart, we always live by our values. I request each one of us to be empathetic and supportive towards our peers and colleagues. I am confident that collectively we can nurture digital inclusion, create awareness about distance biases and help us overcome hurdles of any sort. <u>Hindu Business Line</u>, a leading business publication captured the key essence of this panel.



Here's the glimpse from the 'Power of I' conference

Adding a feather in our cap, we are extremely delighted to receive the award for fostering inclusion and diversity at the workplace by Zinnov. Thank you associates for this honour, this award is truly dedicated to your hard work. Congratulations to all at IDC.



To evaluate the best practices of virtual working and to empower our associates to excel in their efforts while working from home, participants from across Walmart Global Tech have shown tremendous excitement in submitting ideas for the '**Reimagine Ideathon'**. I'm impressed to see many submissions from our India center! Now, it's our turn to make our voices heard and presence felt. Go ahead, and vote for your favourite ideas<u>here</u> by **3.30 a.m. Aug. 11**.

While continuing to adapt to the workplace of the future, let's keep all the channels of communication open. We have to build and nurture a smart, vibrant virtual community, a strong virtual workplace. The new ways of working have given us an opportunity to diversify and extend our network beyond the confines of an office. I'm sure our associates will take advantage of this and be more active in the Workplace groups, like <u>Tech>>FWD</u>, <u>Global Tech</u> and the recently launched <u>India Global Tech</u> Group. The possibilities are endless to elevate not just our unified tech identity today but also our position in global virtual groups to gain insights, which we can apply at work. So go ahead, leverage Workplace and start networking there!

Stay safe! Stay connected!

Hari Vasudev

+91 9980750008 | <u>hvasudev@walmartlabs.com</u>

Note: The content of this email is confidential for the recipient specified in this message only. It is strictly forbidden to share any part of this message with anyone outside of Walmart.